



Welcome



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FULL FACE & BODY WAXING
SPECIAL OCCASION MAKEUP

MEET THE TEAM



Hey doll, we can't wait to meet you! We love people and it's our goal to help boost self-confidence in everyone we meet!

Owner



NIKKI

Manager



NICOLE

Front Desk



GIGI



JAZMIN



PAULINA

Beauticians



ELIZABETH



CASSEY



JAIDEN



KYNDRA



KYRA



FAITH

Meet Nikki



Welcome to The Dollhaus Beauty Co. fam! It's so nice to meet you!

Before becoming a director and team leader, I personally served clients like yourself for over two decades here in Orange County with makeup and waxing services. During my time as a beautician, I came to realize that it takes more than just *skill* to truly take care of people. It takes *heart*. That's why we've created The Dollhaus motto to be

"A Beauty Parlor with Heart".

The Dollhaus Beauty Co. exists to cultivate real beauty for people inside and out. We are here to break the stereotype of the stuck up "too cool" cosmetologist girl, and focus on providing genuine care for everyone we have the opportunity to meet through our beauty service experiences. We love to have fun at work, connect with our guests, be a little silly, and make every day memorable!

When you visit The Dollhaus, you'll find that our fun retro aesthetic is not the only difference between us and other wax shops. The way we go about services is

completely different than anything you've ever experienced before.

We have a signature Brazilian wax pattern that has been developed by 5 professional waxers, longer service times to allow for a thorough service, and large, well-lit private treatment rooms. If you like lollipops, hi-5's, vintage cartoons and fun music, you'll feel right at home.

Our aim is to provide five star beauty service experiences with a touch of delightful vintage charm and welcoming old-fashioned hospitality to all who visit us. We hope you'll become a familiar face that we can get to know!

From the bottom of our hearts; thank you for your support!

BEFORE YOUR VISIT



Pre-Visit

You'll receive a text reminder 48 hours before each visit with an option to confirm or reschedule your visit.

Have a question? You can reach us anytime at info@thedollhausbeautyco.com and we will respond within 24 hours. Be aware, calls and texts are not answered Sunday after 5pm through 9am Wednesday morning as we are closed Mondays and Tuesdays.

Be sure to make any changes (cancels, reschedules, time changes etc.) before the 24 hour mark to avoid fees.

Your Appointment

Once you arrive and check in, our professional staff will take care of the rest! Your beautician will instruct you every step of the way so you never feel lost. No matter what services you're in for, you can rest assured we're using high quality products and a skilled, licensed technician is taking care of you in a super clean environment. We got you, friend!



Prep

The day of your appointment we recommend the following steps to help you have the most comfortable experience possible:

- If time allows, take a warm shower or bath before leaving for your appointment.
- Apply lightweight lotion on the area to be waxed.
- If you are getting bikini/brazilian services or your legs waxed, we recommend you wear soft cotton or microfiber undies, loose bottoms and shoes that are easy to slip on and off. Sweats, joggers, running shorts or even pajama pants are fine. If you are getting your underarms waxed, a sleeveless top is great. We don't recommend rompers or overalls, tight pants or boots/shoes that take a long time to lace and unlace.
- If it's okay with your healthcare provider you can take 2 Tylenol 30 minutes prior to your appointment which will help with pain management. You can also take a non-drowsy histamine like Claritin 24-hour if your skin is especially sensitive.
- Avoid caffeine and alcohol starting 5 hours prior to your appointment.
- Drink more water than normal.
- Change your bedsheets and towels to fresh ones.



REBOOKING, PRODUCTS AND AFTER SERVICE CARE

Rebooking

At checkout, your beautician will recommend when it's best to book your next appointment in order to get ahead of your body's natural hair growth cycle. We recommend booking every 4-6 weeks for most comfortable experience and best results!

Between Appointments

Home care (also known as aftercare) is crucial to getting the best results out of your waxing services. Our beauticians are only with you one day out of the month. Meanwhile, your hair is growing back slowly underneath your skin the other 30 days of the month. Because waxed hair is softer and weaker than shaved hair, you'll need to exfoliate and moisturize your skin to ensure your hairs can grow up and out of your skin successfully and avoid becoming ingrown. To maintain smoothness and remain bump-free, we suggest following your beautician's recommended aftercare advice every day until we see you again.

Home Care Products

At checkout, your beautician will also recommend any take home products she thinks will be good for your lifestyle and skin. Be sure to use these daily starting 72 hours post wax (not earlier).

At Home (Day of)

Once you arrive home after your wax we recommend taking a cool/cold shower to help soothe your skin and encourage your pores close up faster! You want to stay clean, cool and dry for the first 24-48 hours after your wax. No working out, swimming, or sex. Don't exfoliate or apply any of your new products yet. Just chill!

YOUR FIRST VISIT

- 1 Plan to arrive 5 minutes before your scheduled appointment time. We recommend using the restroom before you arrive for your appointment.
- 2 Please take advantage of our free parking lot! Please only park in the spots directly behind our building. If the lot is full, Baker street is fine to park on, or you can park against the wall at the car wash.
- 3 When you arrive, we recommend to use the double doors on the side of the house by the double palm tree. (Sometimes our front single door is locked.)
- 4 Once you step inside, head to our front desk on the left and our staff will get you checked in and notify your beautician you're ready to be seen.

Welcome to your best wax yet!

Have you ever been nervous to get waxed, especially by a beautician you've never met?

That won't happen here.

We have an 8-step hiring process and a thorough training schedule that ensures you'll have a friendly, experienced and knowledgeable beautician, no matter who you're seen by. You can be 100% confident, relaxed, and excited from start to finish.

We will talk you through each step of your wax and before you know...it you'll be done!



OUR SERVICE MENU

Popular Service Combos

**Quickie Brazilian +
Underarms**
\$93

**Quickie Brazilian + Quickie
Brow Clean-up**
\$92

**Brow Tint + Full Brow Re-
Sculpt**
\$75

**Quickie Brow Clean-up +
Lip**
\$38

**First Time (or It's Been
Awhile) Brazilian +
Derriere**
\$112

Quickie Brow Clean-Up \$25

Underarms \$26

Full Face \$55

Derriere \$42

Quickie Brazilian \$67

First Time Brazilian \$72

Full Arms \$32+

Full Legs \$85+

Special Occasion Makeup \$125+





IMPORTANT TO NOTE

Before your appointment, make sure you read the following to ensure we have a safe and pleasant visit.



If you are using **retinol, retinoids, Retin-A, Differin, Adapalene, Tretinoin or other topical prescription skincare** on the area to be waxed, you must discontinue use at least 7 days prior your appointment and for at least 7 days after.



Clients prescribed **Accutane, blood thinners or blood pressure medication must discontinue use for 6-12 months** in order to be waxed anywhere on the body.



A minimum of 2 weeks of hair growth is required in the area to be waxed. 3-4+ weeks of growth is preferred. The longer the hair the better; really!



If you are on your period and you have a bikini area service scheduled, you can absolutely still get waxed, as long as you wear a tampon or menstrual cup to stop the flow from the inside during the 15 minute service. Keep in mind, our last minute cancellation policy does apply if you start your period within 24 hours of your appointment and do not want to insert a feminine product, so please schedule your service with this in mind.

PRODUCTS

1

CLEANSE

We carry the Queen V Cleansing Bar which is the perfect pH-balanced option for keeping your freshly waxed areas clean!

2

EXFOLIATE

You'll find 5 budget-friendly options for exfoliating on our shelf:

- Exfoliating mitts (basic)
- Exfoliating mitt (luxury)
- Enzyme peeling gels
- XL exfoliating body washcloth
- Dry brushes

A collection of products curated for best results

3

PREVENT

We carry the ultimate ingrown preventer: Just The Strip's Smooth Operator!

4

MOISTURIZE

Ready to meet your new favorite body lotion? Hempz brand is chock full of all the ingredients you want for freshly waxed skin, without all the heavy butters and oils you don't want!

5

ACCESSORIZE

Little delights from soap dishes to keychains, stickers and t-shirts are sure to make you feel excited about our new friendship and your waxing journey!



SHOP POLICIES

1

Need to make a change to your appointment? No problem! Just be sure to give us a heads up about any changes (including cancellations and reschedules), **at least 24 hours in advance** to avoid any fees.

2

We don't want you to miss out on a minute of your self-care time, so **we recommend arriving 5 minutes early** to check in with us. We can still see you if you arrive up to 5 minutes late, but your appointment will still end at its originally scheduled finish time.

3

Running later than 5 minutes? Depending on our schedule for the rest of the day we may be able to accommodate a late arrival or same day move down for a nominal fee. Give us a call at 714-787-9974 so we can take a look at available options.

4

To keep things running smoothly around here, debit/credit cards are the **only** forms of payment we accept. Please make sure your card on file has enough available funds to cover your service.

5

Lastly, if you booked a brow or bikini service, be sure you have the correct service booked according to your last wax, not your last shave. This will ensure our waxers have enough time to remove all unwanted hair and your service is as comfortable and thorough as possible.





If you have any questions pop up prior to your appointment, (or after you've seen us!), please don't hesitate to reach out. We are here to make your waxing appointment something you are actually excited to come to each month, and to create a space that you are proud to recommend your closest friends and family to.

We're looking forward to making this your best wax yet!

NONO-Nikki
